

Label Printer AFTER CARE GUIDE

Congratulations on your new label printer!

PLEASE TAKE A MOMENT TO:

- Review the owner's manual for how to clean and maintain your printer
- Contact your supplier for training on machine maintenance
- Train the users of the printer(s) in maintenance
- Order cleaning cartridges, cleaning pens, cleaning cards or cleaning swabs to have on hand for use on a regular basis

THE OWNER'S MANUAL

The owner's manual is the best resource available. The manual may be an included booklet, on a cd, or available on-line. Not only will you find out how to operate the printer, you will also learn how to perform general print head cleaning, guide roller cleaning, and general maintenance.



GENERAL MAINTENANCE

Spending a few minutes learning general maintenance is time well spent. Today's printers are very well constructed and have long warranty periods, but they must be looked after. The print head of the printer is where the work is done. This is where the image or legend is placed on your label or heat shrink tube. The print head, being electrically powered, also attracts foreign objects; dust, lint, anything that likes a static charge. When a foreign object is on the print head, it will cause a void on the print ribbon that will translate to a void on the label or heat shrink tube. Your markers will then be less than perfect. For example, a void may change the appearance of an 8 into a 3 or a 0 into a 6.

REGULAR CLEANING

Cleaning the print head is a matter of identifying the print head (see owner's manual) and cleaning the print head with the manufacturer's suggested product.

Manufacturers offer cleaning cassettes (click in and press print), cleaning swaps that contain a solution and a soft sponge to moisten and dislodge the foreign object, or a cleaning card. The cleaning card is used with desktop printers to clean the print head, rollers and platen all in one pass. The card is typically 4 inches wide and 5 inches long.

After your printer purchase, your printer supplier should spend some time to review all the above to make your label printing experience a wonderful thing.



Your printer supplier or Neumann Marking Solutions has a variety of OEM products on hand to make cleaning and maintaining your printer a routine part of your day.

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